

Effective Date: July 30, 2021

At McKesson Medical-Surgical (“**McKesson**” or “**we**”), we value the trust that our customers place in us to appropriately use and protect personal information. This Privacy Notice informs visitors and regular users of the McKesson Medical-Surgical website and the McKesson OneTrack<sup>SM</sup> portal (collectively referred to as the “**website**”) about the purposes for which McKesson may collect, use and share personal information and how it is protected. We want you to be clear how we’re using personal information and the ways in which we protect this information. By using this website, you accept the privacy practices presented in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before using this website or submitting any personal information.

### **Scope.**

This Privacy Notice applies only to the McKesson Medical-Surgical website and the McKesson OneTrack<sup>SM</sup> portal). McKesson affiliates and subsidiaries may have separate websites, subdomains, and applications through other web, mobile, cloud or SaaS platforms which are not subject to this Privacy Notice. Additionally, McKesson business partners, ad networks and other third parties may have their own websites and services with separate privacy practices. We encourage you to read their privacy notices and understand their privacy practices.

### **Personal Information We Collect.**

When you use this website, we may collect personal information about you. Personal information is any information accessed, collected, or used by McKesson that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- Name
- Contact information, such as your business address, telephone number and electronic mail address
- Professional and employment information, such as your title • Username and password
- Sensitive personal information such as your credit card number
- User behavioral information, such as your geo-location, IP address, browser type, operating system, device identification number, navigation and clickstream behavior from actions that you take on this website

### **Tracking Technologies We Use.**

We use various technologies to collect personal information about visitors and users of this website. These technologies include the following:

- Web server logs
  - As is true of most websites, we gather certain information automatically and store it in log files. This information may include IP addresses, browser type, operating system, date/time stamp and/or clickstream data. We do not link this automatically collected data to other information we collect about you.
- Cookies
  - We and our subsidiaries, business partners, marketing partners, affiliates, or other service providers may utilize cookies. Cookies uniquely identify your device or user account associated with this website. You can control the use of cookies by adjusting your browser preferences at any time. If you reject cookies, you may still use this website, but your ability to use some features or areas of this website may be limited.

- Geo-location Services
  - When you enable a location-based service, we may collect information about your location for demographic purposes and to match your location to McKesson services rendered. Your browser may use various technologies to determine location, such as sensor data from your device that may provide information on nearby Wi-Fi access points and cell towers. You may opt-out of geo-location collection by changing the setting of your browser or device.
- Other Tracking Technologies
  - We and our subsidiaries, business partners, marketing partners, affiliates, or other service providers may also use local shared objects (Flash cookies). For information on managing local shared objects (Flash cookies) stored on your computer, [click here](#).

These technologies are used to remember your settings, track your movement through our platforms, gather demographic information about our users as a whole, analyze trends, perform diagnostic services such as error reporting in order to improve this website, and perform data analysis and audits. We may receive reports based on the use of these technologies from companies such as Google Analytics on an individual as well as aggregated basis. To learn more about Google Analytics' privacy practices and opt-out, [click here](#).

#### **How We Respond to “Do Not Track” Signals.**

Some web browsers have a “Do Not Track” feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. Website is not currently set up to respond to those signals.

#### **How We Use the Personal Information Collected.**

We may use the personal information we collect for purposes such as:

- Customer and troubleshooting support
- Error detection and debugging
- Fraud detection or monitoring services
- Marketing notices, newsletter, or communications via email
- Marketing initiatives via surveys, contests, and research activities
  - If you participate in surveys, we will request certain personal information from you. Participation in these surveys or contests is completely voluntary and you have a choice whether to disclose this information. We may use a third-party service provider to conduct these surveys or contests. We will not share the personal information you provide through a contest or survey with other third parties unless we give you prior notice and choice.
- Personalized user service or customized site-content based user preferences

#### **How We Share Personal Information Collected.**

- McKesson Medical-Surgical does not sell personal information about you to third parties.
- We may provide your personal information to third parties that provide services to help us with our business activities such as reporting or data analytics services, error detection and debugging, fraud detection or monitoring services, and performance testing services. These companies are authorized to use personal information about you only as necessary to provide these services to us.

McKesson may also need to share information with companies, organizations or individuals outside of McKesson if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Service, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, McKesson, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of McKesson assets

**Your Choice.**

Where appropriate or legally required, we will describe how your information that we collect through this website will be used and will provide choices about whether to allow us to engage in that use. To exercise your choice, you may discontinue information collection by deleting cookies in your web browser or discontinue accessing the website altogether.

If you wish to subscribe to our newsletter, we will use your name and email address to send the newsletter to you. You may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails or by accessing the email preferences in your account settings page.

**Access to Personal Information.**

This website allows you to directly view, edit, or delete information about you through your profile settings. You can also update information about you by contacting us at <https://mms.mckesson.com/contact-us>.

We will retain your personal information for as long as your account is active, as reasonably useful for commercial purposes, or as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

**Health Insurance Portability and Accountability Act ("HIPAA").**

As a key provider of services and technology to the healthcare industry, McKesson has implemented programs to address the privacy and security requirements of HIPAA.

**Children's Privacy.**

This site and/or service is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information through the [mms.mckesson.com](https://mms.mckesson.com) site and/or service.

**How We Protect Your Information.**

McKesson has established appropriate physical, electronic and administrative safeguards to protect the information we collect from or about our users. We restrict access to personal information to McKesson employees, contractors and agents who need to know that information to process it for us, and who are subject to confidentiality obligations.

Any sensitive personal information will be transmitted in an encrypted form using SSL encryption. Notwithstanding our security safeguards, it is impossible to guarantee 100% security in all circumstances. If you have any questions about security or have reason to believe that your interaction with us is no

longer secure (for example, you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting McKesson at [Privacy@mckesson.com](mailto:Privacy@mckesson.com).

**Changes to this Privacy Notice.**

We may periodically update this Privacy Notice to describe new features, products or services we offer and how it may affect our use of personal information about you and your controls. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time. If we make changes to this notice, we will update the “Effective Date” at the beginning of this notice.

**Contact Information.**

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: [Privacy@McKesson.com](mailto:Privacy@McKesson.com). You may also write to us at:

McKesson Corporation  
ATTN: Privacy Officer (Privacy Notice, McKesson Medical-Surgical)  
2 National Data Plaza NE, 3rd Floor  
Atlanta, GA 30329

**For state specific privacy rights for California residents, please click [here](#).  
[Do Not Sell My Personal Information >](#)**